[Total No. of Questions - 20] [Total No. of Printed Pages - 2] (2124)

## 1826

# MBA 2nd Semester Examination Human Resource Management (NS)

MBA-203

Time: 3 Hours

Max. Marks: 60

The candidates shall limit their answers precisely within the answerbook (40 pages) issued to them and no supplementary/continuation sheet will be issued.

**Note**: Attempt the questions as per the instructions given in the different sections.

# SECTION - A

Each question carries 2 marks.

- 1. Differentiate between Personnel Management and HRM.
- What types of Promotion Policy are followed in Public Sector Undertaking and in Private Sector Undertaking?
- 3. Define Promotion.
- 4. What is Socialization?
- Define Compensation.
- 6. What is the role of Safety Officer?
- 7. What is Ergonomics?
- 8. What are the causes of employee grievances?
- 9. What are the types of disciplinary actions that can be taken by a manager to enforce discipline among employees?

[P.T.O.]

 Define PCN (Parent Country Nationals) and TCNs (Third Country Nationals.)
 (2×10=20)

## SECTION - B

Do any 4 questions out of 6 questions. Each question carries 5 marks.

- 11. Write a short note on changes in the nature of employment relationship.
- 12. Briefly explain the types of interview.
- 13. What is the purpose of Performance Appraisal?
- 14. Write a note on "Job Evaluation".
- 15. Briefly explain the types of Financial Incentives.
- 16. What are similarities and differences between domestic HRM and International HRM? (4×5=20)

#### SECTION - C

This section contains 4 questions. Do any 2 questions. Each question carries 10 marks.

- 17. How the HRM is impacted by the changes in business environment?
- 18. Discuss the importance of Human Resource Planning? What are the factors affecting HRP.
- 19. Explain the methods of recruitment.
- 20. Explain the methods of Job Evaluation. (2×10=20)